Patient Cancellation and No Show Policy

We will make every effort to schedule your therapy visits to be as convenient for you as possible. Your participation is critical to your progress in therapy. This includes consistent and punctual attendance to scheduled appointments. Any of the following will require you to return to your physician for a new prescription before continuing therapy:

- Failure to cancel your appointment within 48 hours in advance
- Cancelling two consecutive appointments
- Numerous cancellations
- Frequent rescheduling of appointments that interferes with the progress of your therapy

If you are more than 10 minutes late for your appointment, we may not be able to see you that day because you will be unable to receive the full benefit of your treatment session. If we are unable to see you, the incident will be counted as a cancellation.

If you are covered by **Workers’ Compensation** and fail to keep the appointments as ordered by your physician, in addition to the above, the appropriate parties will be notified of your absence in writing. This may include your physician, insurance carrier, employer, and case manager. Any missed appointments should be rescheduled within one week. Failure to attend therapy may have a negative effect on your Workers’ Compensation claim.

Each cancelled and no-show appointment will be noted in your therapy chart. Please understand that failure to actively participate in your rehabilitation program may result in the impression that you are disinterested in your recovery or that you are better and able to return to work or previous activities.

Thank you for your cooperation to help us provide the best service possible. Your participation greatly impacts your response to treatment.

**For Safety reasons NO CHILDREN UNDER THE AGE OF 14 are allowed in the Therapy treatment area** (unless Pediatric patient)

Patient or Authorized Signature ______________________ Date ____________

Therapist Signature ______________________ Date ____________

Encounter Label Placed Here