Foster Optimal Health for All

VISION

We will be distinguished as the trusted person-centered partner to those who engage with us in their physical, mental and spiritual health decisions.

We will share accountability with our clinicians, associates and affiliated stakeholders to deliver exceptional care that is well-coordinated, accessible, affordable, safe, and results in optimal outcomes for individuals and populations.

We will grow as community-based health networks in partnership with others who share our vision and values and align with us to be an essential provider to those we serve.

VALUES

Caring Spirit
We honor the sacred dignity of each person.

Excellence
We set and surpass high standards.

Good Humor
We create joyful and welcoming environments.

Integrity
We do the right thing with openness and pride.

Safety
We deliver care that seeks to eliminate all harm for patients and associates.

Stewardship
We are accountable for the resources entrusted to us.
PILLARS OF HEALING

Human Interactions
We believe that every interaction is an opportunity for a positive experience. We are all caregivers and have the ability to positively influence the patient and family experience. Our focus is on human beings caring for other human beings.

Family, Friends and Social Support
Social support is vital to good health. We encourage the involvement of family and friends whenever possible and as desired by our patients.

Architectural Healing Design
Physical environment is vital to healing. Our home-like atmosphere promotes healing, wellness, and encourages patient and family involvement.

Education and Information
People can make better decisions when they are educated and informed. We view illness as an educational and potentially transformational opportunity. We encourage patients to review their medical records. We provide a variety of educational resources, information, and skills to encourage active participation in their care.

Nutrition
Nutrition is important to health and healing. It is essential, not only for good health, but as a source of pleasure, comfort, and familiarity.

Healing Arts
We incorporate healing arts into our patient-care experience. Music, custom artwork, and interactive art projects, add to the facility ambiance, create a healing environment, and expand our health care boundaries.

Spirituality
We recognize the vital role of spirituality in healing the whole person. Supporting patients, families, and staff in connecting with their own inner resources enhances the healing environment. Our healing garden, labyrinth, and meditation room provide opportunities for reflection and prayer and our chaplain is a vital member of our health care team.

Healing Touch
Touch is an essential way to communicate caring, support, and comfort others. Massage is available for patients, families, and staff as a way to manage stress.

Integrative Therapies
We expand our patient’s choices with complementary therapies. Aromatherapy, massage, and the C.A.R.E. Channel offer calming effects, and pet therapy can elevate mood, lower blood pressure, and enhance social interaction.

Healthy Communities
Improving the health of our community is central to our mission. We work with schools, senior centers, churches, and other community partners to enhance the health and wellness of our overall community.